



Use and maintenance of your whiteboard

ProTips

A Chameleon whiteboard is built to last a lifetime. Whether you're brainstorming, teaching, or working on projects, proper use and regular maintenance keep the whiteboard surface clear, smooth, and enjoyable to write on. With these ProTips, you'll learn how to use your whiteboard to its full potential, keep it clean, and extend its lifespan.

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Getting started with writing

A good start determines how long your whiteboard stays looking great and functions optimally. Taking the right initial steps lays a solid foundation for years of trouble-free use.

1. The first treatment

Upon delivery, the surface has a thin, oily layer applied as protection during transport. Remove this before first use by spraying the board with Chameleon whiteboard cleaner (or another alcohol-based cleaner) and wiping it off with a clean microfiber cloth.

2. Writing for the first time

Preferably wait 24 hours after installation before writing, so the board reaches room temperature. Use only high-quality whiteboard markers, such as Chameleon or Smit Visual, and avoid permanent markers or felt-tip pens. Always test a marker first in a corner of the board and shake new markers well to ensure an even ink flow. Preferably choose markers with a round tip, as they provide smooth lines without pressure marks.

3. Protect the surface

Handle your whiteboard surface with care. Use magnets with a soft or rubber base to prevent scratches, and avoid tape or stickers, as adhesive residues can damage the coating. Also, never use sharp or metal objects on the board. The ceramic steel layer is scratch-resistant but not indestructible.

Daily use

Regular and careful use keeps your whiteboard clear and smooth to write on. These tips will help you write optimally and keep it clean.

1. Write with light pressure

The ceramic steel layer of the whiteboard is durable and strong. Writing with a light hand keeps the writing experience smooth and preserves the surface's appearance over time—excessive pressure is not necessary.

2. Erase promptly and carefully

Preferably erase written text within 24 hours to prevent ink from staining, and always use a microfiber cloth or a high-quality whiteboard eraser. Paper tissues can leave fibres behind and may damage the surface.

3. Make it a habit

Wipe your whiteboard clean at the end of each day to prevent ink from drying. For heavy use, it is advisable to clean the board weekly with Chameleon whiteboard cleaner or clean water. Never use all-purpose cleaners or harsh chemicals, as they can damage the surface and leave a cloudy residue.

Maintenance & cleaning

Even with proper use, your whiteboard requires regular maintenance. With the right cleaning routine, the surface stays clear and tidy.

1. Regular cleaning

Clean your whiteboard weekly with an alcohol-based whiteboard cleaner and a soft microfiber cloth, working in circular motions and without applying too much pressure. For daily use, a dry cloth or eraser is sufficient.

2. Stubborn stains and ghosting

If shadows or stains remain, use a specialised alcohol-based whiteboard cleaner, or draw over the mark with a whiteboard marker, wait five seconds, and then erase it. Often the stain will disappear on its own.

3. Accidental use of a permanent marker

Accidentally used a permanent marker? Don't panic. Write over the mark immediately with a whiteboard marker, wait a few seconds, and then wipe it away with a microfiber cloth. The ink from the whiteboard marker will dissolve the permanent ink.

4. Keep your cleaning tools clean

Keep your cleaning materials clean by washing microfiber cloths and eraser pads regularly on a gentle cycle without harsh detergents. This prevents old ink from being redeposited on the board.

Extending lifespan

A Chameleon whiteboard is made of high-quality ceramic steel with a scratch-resistant surface, but with proper care, you can extend its lifespan even further.

Maintain the right climate

Place your whiteboard in a room with a stable indoor climate. Large temperature fluctuations or high humidity can affect the magnetic function and mounting.

Use the entire surface

Avoid writing in the same spot repeatedly. By using the board evenly, its gloss and whiteness are better preserved.

Clean consistently

Wipe the board daily and clean it weekly. This keeps the surface looking like new and prevents ghosting.

Choose quality

Use only original Chameleon accessories, from markers and cleaners to magnets. Cheap alternatives may seem tempting, but they can damage or discolour the surface.

Summary

Proper use and maintenance are key to a clear and long-lasting whiteboard.

- Always use high-quality markers and accessories.
- Erase daily and clean weekly.
- Avoid harsh cleaning agents.
- Wash your cloths regularly.
- Use the board evenly.

Follow these steps, and you'll enjoy a sleek, clear, and inspiring Chameleon whiteboard for years, inviting you to write every day.

Discover all Chameleon ProTips

Check out all our handy tips in the online ProTips knowledge base.

[Discover the ProTips knowledge base](#)

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